

TECH CONCIERGE FOR CHAUFFEUR AND AIRPORT TRANSFER COMPANIES

Bookings confirmed day and night, and pickups that move with the flight

An AI assistant answers on WhatsApp at any hour, quotes the ride by car class and takes the booking with its payment. Every airport pickup follows its flight, every job reaches the driver's phone, and the passenger has the driver's name, the car and its plate before he lands. Your website with booking, your app, your corporate accounts and their monthly invoices, run by one engineer you know by name.

AED 3,600 a month

Your website, your app, one list of your customers, an AI assistant on WhatsApp and your videos, run by one engineer you know by name.

Where a chauffeur company loses its rides

And what we set up for you, from the first month.

TODAY

- 01 A passenger writes at 1 am for a pickup at DXB at 6. Your office opens at 9. By then he has booked someone else, or taken a taxi at the airport.
- 02 Flights land early, late or at another terminal. Someone checks them by hand, and the one he misses is a guest standing at arrivals with no driver.
- 03 The day's jobs live in a WhatsApp group with the drivers. A change is lost in the scroll, two drivers go to the same hotel, and nobody goes to the other.
- 04 "Where is my driver?" Your dispatcher answers that call all day, while new bookings wait on the other line.
- 05 Corporate clients book by email, by phone and on WhatsApp. At the end of the month someone spends two days matching rides to invoices, and the client questions the waiting time.
- 06 An events agency asks for ten cars for three days. The quote takes a day of calls to your drivers and your partner companies, and by then the agency has gone elsewhere.

WITH US

- The assistant answers in a minute with the price for each car class, takes the flight number and the drop-off, sends a payment link and confirms the booking.
- Every airport pickup follows its flight. A delay or an early landing moves the pickup, the driver gets the new time in his app, and the passenger is told who is waiting for him.
- One dispatch board with every job, its time, its car and its driver. Each driver sees only his own jobs, and a change reaches his phone the moment it is made.
- The passenger gets the driver's name, the car and the plate before the pickup, then a message when the driver is on the way and another when he has arrived. The assistant answers the rest.
- Every ride of a corporate account is filed with its booker, its passenger and the times the driver tapped. The monthly invoice is built from them, waiting time included, line by line.
- The assistant takes the dates, the hours, the routes and the car classes, your team checks the board, and the quote goes out under your name the same day, with a payment link for the deposit once it is accepted.

How your week runs with us

Five moments every chauffeur company knows, step by step, as we set them up for you.

01

A booking at 01:40

IT STARTS

A passenger writes on WhatsApp: he lands at DXB Terminal 3 at 06:15 and needs a car to Dubai Marina. Your office opens at 9.

WHAT CHANGES

The ride is booked and paid while your office sleeps, and nobody phones anybody at 5 am.

- 1 Within a minute the assistant answers with the price for a business sedan, an S-Class and a V-Class, meet and greet included.
- 2 It asks for the flight number, the passengers and the bags, whether he needs a child seat, and the name for the sign.
- 3 It sends a payment link. Once he pays, the job is on your dispatch board with the flight attached.
- 4 Your dispatcher, or your rules, give the job to a driver, and the passenger gets the driver's name, the car and the plate.
- 5 When the driver taps "arrived", the passenger gets a message telling him where in the arrivals hall to find him.

02

A flight lands late

IT STARTS

A morning arrival is 80 minutes late, and the driver is already on his way to Terminal 3.

WHAT CHANGES

No driver burns an hour at the airport, no guest walks into an empty arrivals hall, and every waiting charge has its times behind it.

- 1 The flight data shows the delay. The pickup moves on the board, and the driver gets the new time in his app.
- 2 Your dispatcher sees the gap and can give the driver a short job in between, or keep him near the airport.
- 3 The passenger is told that his driver will be waiting at arrivals with his name on the sign, whenever he lands.
- 4 The free waiting starts at landing. If the passenger takes longer, the extra waiting is recorded from the driver's taps and charged by your rules.
- 5 If he never comes out, the driver's "arrived" time and his photo at the meeting point stay on the job, and the no-show is charged by your rules.

03

A corporate account's week

IT STARTS

An executive assistant books cars for four visiting directors: airport arrivals, meetings in DIFC, a dinner and their departures.

WHAT CHANGES

Your corporate client books without phoning, and the month closes without two days of matching rides to invoices.

- 1 She books in your corporate portal or simply on WhatsApp, and every ride is filed under her company's account.
- 2 Each director gets his own driver's details on his own phone before every ride.
- 3 Your dispatcher sees the whole week on the board and keeps the same driver with the same director where he can.
- 4 A change she makes reaches the driver at once, and she sees the status of every ride without calling.
- 5 At the end of the month her company gets one invoice with every ride, its passenger and its times, and the same invoice is in your accounting.

04

An exhibition week

IT STARTS

An events agency needs ten cars for five days: arrivals at DXB and DWC, hotel runs to the exhibition and evening dinners.

WHAT CHANGES

Your busiest week runs from one board, not from forty phone calls.

- 1 The assistant takes the dates, the guest list, the hours and the car classes, and your team checks the board for free cars and drivers.
- 2 The quote goes out under your name the same day. When the agency accepts, a deposit link comes with the confirmation.
- 3 The jobs appear on the board day by day, with the cars you take from partner companies alongside your own.
- 4 Each guest gets his driver's details before every ride, and the agency follows every car in its portal.
- 5 After the event the invoice lists every ride by guest and by day.

05

The ride home

IT STARTS

A guest you drove from the airport to his hotel flies home on Sunday.

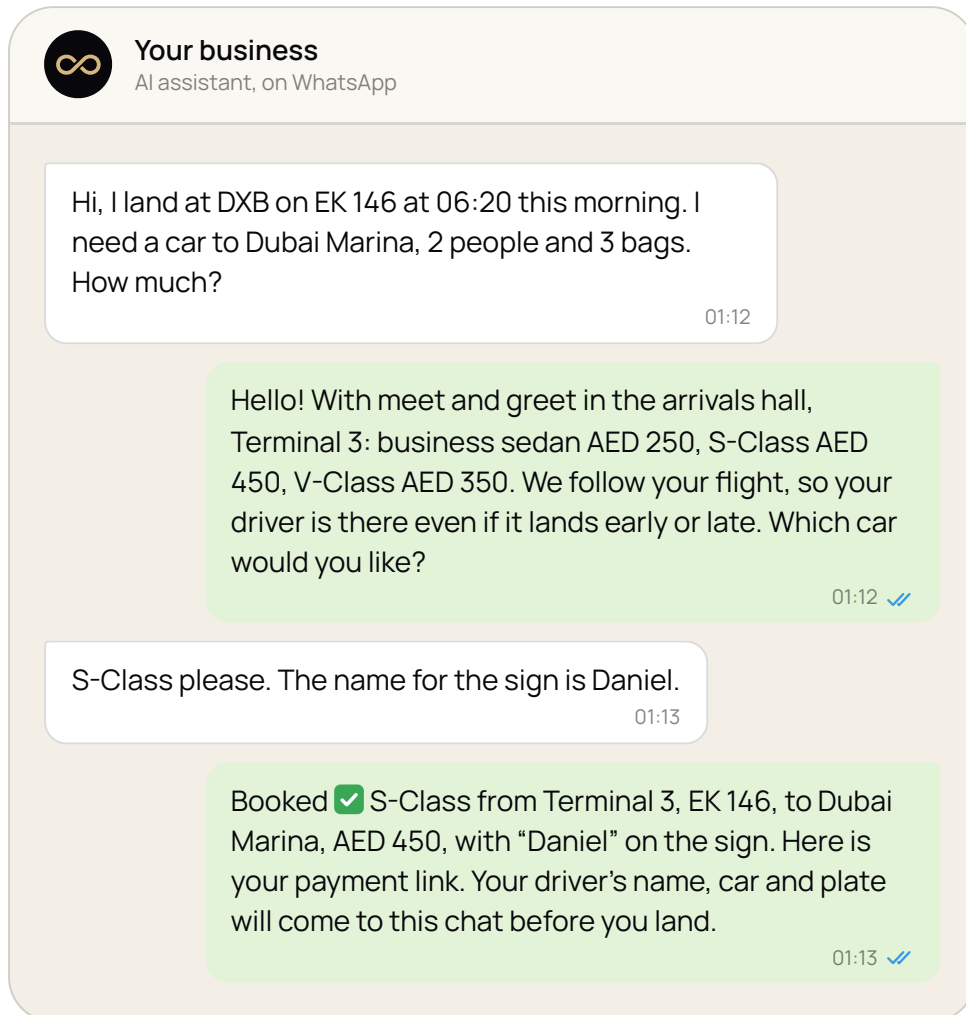
WHAT CHANGES

One arrival becomes two rides, and you hear about a problem the day it happens, not from a review.

- 1 When the ride ends, the assistant thanks him and asks for a short review on Google.
- 2 It asks whether he needs a car back to the airport, and books it with his departure flight.
- 3 The evening before, he gets his pickup time, worked back from the flight, and his driver's details.
- 4 If anything displeased him, it reaches you the same day, with the ride, the driver and the times attached.

A passenger at 01:12, and his airport pickup booked a minute later

An example of your assistant on WhatsApp.



What a chauffeur company gets

From our catalogue, the services a chauffeur company actually uses, all inside one monthly price.

◆ Website with your fleet 2.1

Your services, your car classes and your prices, in the languages your passengers read, with a booking button on every page.

◆ Payment at booking 2.7

Card payment on the site, payment links in the chat and a card on file for regular passengers, with receipts and refunds. Corporate accounts pay by monthly invoice.

◆ Dispatch board 4.5

Every job of the day with its time, car and driver, on a calendar and a map. Jobs with no driver yet stand out.

◆ AI assistant on WhatsApp 5.1

Quotes rides by car class, takes bookings and answers “where is my driver?” day and night, in the passenger’s language.

◆ Portal for corporate clients 2.6

Companies and hotel concierge desks book for their guests, follow every ride and download their monthly statement.

◆ Event and wedding quotes 4.4

Cars, hours and routes for a conference, a wedding or a roadshow, in a quote under your name the same day.

◆ Google reviews 8.6

A short request for a review after every ride, and your Google profile kept up to date.

◆ Booking with the price shown 2.4

Airport transfer, hourly hire or a day in Abu Dhabi: the passenger picks the car class, sees the price at once and books with his flight number.

◆ Flight tracking 9.8

Every airport pickup follows its flight: an early or late landing moves the pickup, and the driver gets the new time.

◆ Driver app 3.2

Each driver’s jobs on his phone: the passenger, the flight, the name for the sign, the notes. One tap each for “on the way”, “arrived” and “passenger on board”, and the waiting time is recorded.

◆ Changes and cancellations 5.4

A new flight, a later pickup, an extra stop or a cancellation, handled in the chat by your rules, and the driver told at once.

◆ Monthly invoices 9.3

Each corporate account’s rides become one invoice a month, with their passengers and times, in Zoho Books, QuickBooks or Xero.

◆ Your own app 3.1

Booking, payment, saved addresses and the driver’s status, in an app under your name.

◆ Weekly owner’s report 4.7

Rides by type and car class, corporate accounts, waiting time, cancellations and no-shows, sent to you every week.

The systems you already use

We connect what you run today, so nothing has to be switched off. How each one connects, honestly:

◆ FlightAware

Live flight times for airport pickups

Through its AeroAPI, so each pickup follows its flight.

◆ Stripe

Card payments, saved cards and refunds

Connected through its API.

◆ Ziina

Payment links and tap to pay

Connected through its API.

◆ Wialon

GPS tracking of your cars

Through its API, if your trackers already report to Wialon.

◆ Telr

Dubai card gateway and payment links

Connected through its API.

◆ Zoho Books

Monthly invoices to corporate accounts

Connected through its API.

The price compared

What the same pieces cost in Dubai when you buy them one by one, and what you pay with us.

WHAT YOU NEED	BOUGHT SEPARATELY	WITH TECH CONCIERGE
A business website by a Dubai agency	AED 8,000–30,000 once	✓ Included
Online booking software	AED 59–224 a month	✓ Included
A WhatsApp platform with an AI chatbot, Meta’s message fees on top	AED 477–1,740 a month	✓ Included
A mobile app for iPhone and Android	AED 70,000–300,000 once	✓ Included
Local SEO and the Google Business Profile	AED 1,500–5,000 a month	✓ Included
All of it	AED 78,000–330,000 to build, then AED 2,036–6,964 a month	AED 3,600 a month, all of it

Typical prices in Dubai, checked 10 October 2026.

AED 3,600 a month, all of it

One invoice a month and one engineer you know by name. Nobody to hire.

WHEN IT PAYS FOR ITSELF

24 Extra transfers a month that cover our month

For example, AED 150 from a AED 300 airport transfer.

With us the work comes out of your month: an hour of engineer time is AED 120, a video AED 60, and AI compute is charged at twice its cost. A big build such as an app is estimated first and built over the months you choose, or sooner with extra blocks of AED 500.

Our price is per month, excl. VAT (reverse charge).

Bought separately, a website and an app are yours outright. With NewGen they are built and run for you as a service; what stays yours is set out in the agreement, which we go through with you before you sign anything.

Already running for a chauffeur company

DCL Chauffeurs runs its website, its booking flow, its driver assignment and its mobile app on Tech Concierge. Open it: it is live.

DCL Chauffeurs dclluxury.com

WHAT WE BUILT Website, booking flow, driver assignment and the mobile app

Your first month

What arrives when, from the day you start.

Week 1	A meeting with your engineer: your car classes and prices, your drivers, your corporate clients, and how bookings reach you today.
Week 1	Bookings from WhatsApp, your website, calls and email start landing in one list, and the day's jobs on one dispatch board.
Week 2	The assistant learns your prices and your rules: car classes, areas, waiting time, child seats, cancellations, and what it hands to your dispatcher. It starts answering with your team watching.
Weeks 2–3	Your website with booking and payment, and every airport pickup following its flight.
Week 4	Your drivers take their first jobs in the driver app, and you get your first weekly report.

What you see every week

The numbers a chauffeur company owner asks about, without asking anyone.

Requests and bookings

How many asked, how many were quoted and how many booked, and how fast each got its first answer, day and night.

Rides by type

Airport, hourly, city and Abu Dhabi rides, by car class and by day of the week.

Waiting time

Free and charged waiting, by driver and by client, with the driver's taps behind every minute.

Cancellations and no-shows

Who cancelled and how late, and what was charged under your rules.

Corporate accounts and hotels

Rides and revenue by company and by hotel, and the accounts that have gone quiet.

Drivers and cars

Jobs and hours per driver, the pickups he reached late, and the days each car stood idle.

What chauffeur company owners ask us

Does it really follow the flights by itself?

Yes. Every airport pickup is linked to its flight number, and the flight's status comes from a flight data service. When the flight is early or late, the pickup moves, the driver gets the new time in his app, and your dispatcher sees it on the board.

Will the assistant quote a wrong price?

It quotes only from your price list: by car class, by area, by the hour with your minimum hours, and to the other emirates, with your rules for waiting, child seats and extra stops. Anything outside it, like a wedding fleet or a ten-day roadshow, goes to your team with the whole conversation.

Do my drivers have to learn a new system?

One app on the phone they already carry: their jobs, the passenger, the flight, the notes, and one tap each for "on the way", "arrived" and "passenger on board". Everything else stays on WhatsApp.

How do corporate clients book and pay?

In their own portal, on WhatsApp or by email, and every ride is filed under their account with the booker and the passenger. They get one invoice a month with every ride and its times, and it goes into your accounting system as well.

Who owns the data?

You do. Your content and your customers' data are yours, and we export them on request in standard formats.

Can I try it first?

Yes. You try it on your own business first, before you sign anything.

START

Try it on your own business first

Message us on WhatsApp and tell us about your business. You see it working on your own business before you sign anything.



Message us on WhatsApp

SCAN TO MESSAGE US

wa.me/971529507463



See it online

SCAN TO OPEN THE PAGE

newgen.market/for/chauffeur



THE PERSON WHO ANSWERS

Sam White

CTO, NewGen International

You get an engineer by name, not a ticket number. I read your messages on WhatsApp and I answer them myself.